

HEARTLAND CHAPTER EDUCATION DAY AGENDA



TIME (CENTRAL)	SESSION
APRIL 16	
9:00 AM	Meet Your Heartland Chapter Board
9:15 AM - 10:00 AM	<p>SERFF Modernization & the Compact</p> <p>This session is presented by the Interstate Compact which will provide updates on recent developments, including how the System for Electronic Rate and Form Filing (SERFF) Modernization will impact them, the progress of implementing new standards within the compact; Including special attention to the development and adoption of standards for indexed linked annuities, shedding light on their significance for insurers and regulators. They will also share information about ongoing training opportunities available.</p>
10:00 AM	Refreshment Break and Meet our AICP Industry Partners
10:15 AM - 11:00 AM	<p>Exploring the Impact of Technology in Insurance</p> <p>This session delves into various aspects of technology impacts on the insurance industry, including disruptors, AI, machine learning, and emerging trends. An industry expert will share their insights on how technology is reshaping traditional practices such as underwriting, complaint handling, ad review, and form creation.</p>
11:00 AM - 12:00 PM	<p>Hot Topics</p> <p>A dynamic panel discussion featuring prominent voices from the insurance industry, including a Deputy Insurance Commissioner and seasoned consultants. This session offers a deep dive into the latest hot topics shaping the insurance landscape.</p> <p>Our esteemed panelists will share insights, perspectives, and expertise on a range of pressing issues, from regulatory updates to emerging trends and challenges facing the industry. From navigating the impacts of digital transformation to addressing evolving consumer needs and regulatory compliance, this discussion promises to cover it all.</p> <p>Attendees will have the opportunity to gain valuable knowledge, ask questions, and engage in thought-provoking dialogue with our panelists. Whether you're a seasoned professional or new to the industry, this session offers something for everyone.</p>
12:00 PM - 1:00 PM	Lunch and Networking
1:00 PM - 1:30 PM	<p>Industry Q&A</p> <p>This will be an interactive Live Q & A session where you will have the opportunity to engage with attending regulators and industry peers. We will begin with questions submitted prior to the session. This is designed to foster meaningful discussions and address burning questions from the audience.</p>
1:30 PM - 1:45 PM	Networking Break

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<p>1:45 PM - 2:45 PM</p>	<p>ABC's of the NAIC This will be an insightful session led by Russ Galbraith, Deputy Commissioner of Arkansas, as he delves into the intricate workings of the National Association of Insurance Commissioners (NAIC). During this session, Russ will shed light on the diverse array of committees within the NAIC, offering a comprehensive overview of who they are and the vital roles they play within the insurance regulatory landscape. Gain invaluable insights into the functions, objectives, and impact of these committees as Russ shares firsthand experiences and expertise. Whether you're a seasoned industry professional or a newcomer to insurance regulation, this session promises to deepen your understanding and appreciation of the NAIC's multifaceted framework.</p>
<p>2:45 PM</p>	<p>Closing Remarks, Meeting Adjourns</p>

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