

## Volume 26

2011 AICP Scholarship Applications Now Being Accepted (Mar)  
 45 States Collecting Market Conduct Annual Statement Data (Mar)  
 AB Announces Guidelines for Unbundled Auto Rating Programs (Jun)  
 AB Auto Rate Board Won't Raise Premiums (Sep)  
 AB Begins Annual Auto Insurance Basic Coverage Review (Jun)  
 AB Posts Insurance Document Updates (Sep)  
 AB Requires Auto Insurance Despite Premium Arrears (Dec)  
 AB Revises Insurance Act (Sep)  
 AB Updates Minor Injury Regulation (Mar)  
 AIA Examines Workers' Compensation Issues (Sep)  
 AK Changes Insurance Law (Sep)  
 AK Establishes Health Care Rate Filing Procedures (Dec)  
 AK Establishes New Surplus Lines Requirements (Sep)  
 AK Publishes Life and Annuity Notice Requirements (Dec)  
 AL Sets Tax Deductions for Homeowners in AIUA Zones (Sep)  
 AR Issues 60-day Premium Moratorium (Jun)  
 AR Proposes Amendment to External Review Regulation (Sep)  
 AR to Raise Maximum Benefit for Funeral Expense Insurance (Sep)  
 AZ Clarifies Use of Certificates of Insurance (Mar)  
 AZ Provides Guidance on Health Insurer's External Review Process (Sep)  
 AZ Reminds Professionals to Avoid Late License Renewal Fees (Sep)  
 AZ Revises Private Passenger Automobile Property Damage Threshold (Mar)  
 AZ Sets Rules for Risk Retention Group Captives (Mar)  
 BC Insurance Council Addresses Compensation to Strata Managers (Mar)  
 BC Revises PIR Filing Procedures (Sep)  
 CA Adopts Rate Review Law for Health Insurers (Mar)  
 CA Announces Year-End Review Procedures (Sep)  
 CA Bars Discretionary Clauses in Disability Policies (Dec)  
 CA Commissioner Names Executive Team (Mar)  
 CA Enacts Law to Protect Life Insurance Beneficiaries (Dec)  
 CA Enacts Law to Protect Seniors on Reverse Mortgages (Dec)  
 CA Governor Signs Annuities Protection Bill (Dec)  
 CA Implements Federal Medical Loss Ratio (Dec)  
 CA Issues Annuity Suitability Regulations (Jun)  
 CA Issues Standards for Health History Questionnaires (Mar)  
 CA Passes Long-Term Care Legislation (Sep)  
 CA Sets Loss Ratio Standard for Health Insurers (Mar)  
 CCIR Issues Paper on Credit Scores (Sep)  
 CCIR Reviewing MGA Life Insurance Distribution Model (Mar)  
 Chapter E-Day/Annual Activities Review (Sep)  
 Chapter Incentive Awards Available (Dec)  
 Chapters Schedule E-Days (Mar)  
 CLHIA Updates Standardized MGA Compliance Review Survey (Jun)  
 CMS Issues Final 2012 Policies for Medicare Drug and Health Plans (Jun)  
 Committee Corner: Bylaws (Jun, Sep)  
 Committee Corner: Conference Planning (Sep)  
 Committee Corner: Education (Jun, Sep)  
 Committee Corner: Government and Industry Relations (Mar, Sep)  
 Committee Corner: Marketing (Sep, Dec)  
 Committee Corner: Membership (Sep)  
 Committee Corner: Nominating (Jun)

Committee Corner: Publications (Sep)  
Committee Corner: Website (Sep, Dec)  
Compact Proposes Standards for Individual Disability Insurance (Jun)  
Congratulations to the 2010 AICP Designees (Dec)  
CO Addresses Workers' Compensation Premium Audit Assessments (Sep)  
CO Amends Regulation Concerning Conversion Coverage (Mar)  
CO Launches Health Insurance Website (Dec)  
CO Names New Insurance Commissioner (Sep)  
CO Proposes Suitability in Annuity Transactions (Mar)  
CO Raises WC Loss Cost Rates in 2012 (Dec)  
CT Establishes Disclosure Standards on Retained Asset Accounts (Mar)  
CT Revises Health Submission Guidelines for Association Business (Dec)  
DC Adopts Child-Only Policy Regulation (Jun)  
DC Adopts Health Insurance Ratemaking Reform (Jun)  
DC Advises on Rebates in Title Insurance (Sep)  
DC Revises Procedures for License Applicants (Sep)  
DE Addresses Guaranteed Issue Policies for Groups of One (Mar)  
DE Adopts Suitability in Annuity Transactions Regulation (Mar)  
DE Amends Orthotic and Prosthetic Services Rules (Dec)  
DE Expedites Independent Health Care Appeals Program (Sep)  
DE Prohibits Post-Claim Rescissions (Sep)  
DE Provides Procedures for FOIA Requests (Sep)  
Defined Benefit Pension Plans Face Challenges (Dec)  
Doug Simino Receives President's Award (Dec)  
Elaine Douglas Receives Lennon Award (Dec)  
FDIC Coverage Limited for Aggregated Bank Accounts (Sep)  
FinCEN Stresses Confidentiality of Suspicious Activity Report Data (Mar)  
FL Adopts 2001 CSO Preferred Mortality Tables (Dec)  
FL Adopts Insurance Rules (Mar)  
FL Adopts NAIC Financial Condition Examiners Handbook (Dec)  
FL Approves 8.9 Percent Workers' Compensation Rate Increase (Dec)  
FL Approves Florida Public Hurricane Loss Model (Dec)  
FL Cat Fund Updates Coverage Selections, Premium Calculations (Jun, Sep)  
FL Changes Minimum Surplus Rules for Residential Property Insurers (Sep)  
FL Court Dismisses Complaint by Sunshine State (Mar)  
FL Court Says Policy Conditions Trigger Appraisal Provisions (Mar)  
FL Court Upholds Attorney-Client Privilege (Jun)  
FL Enacts Insurance-Related Bills (Sep)  
FL Enacts Repeal and Citizens Property Insurance Bills (Jun)  
FL Ends Surplus Lines Policy Delivery Litigation (Jun)  
FL Establishes Rules for Valuation of Life Insurance Policies (Dec)  
FL Governor Suspends Rulemaking (Mar)  
FL Instructs Neutral Evaluators on SB 408 Sinkhole Claims Changes (Dec)  
FL Issues 2009/2010 Fraud Report (Mar)  
FL Legislature Overturns Crop Insurance Bill Veto (Jun)  
FL Offers Correction to Annual Statement Blanks (Mar)  
FL Overturns 'Crashworthiness' Ruling (Sep)  
FL Publishes Annual Report on Cat Fund and Citizens (Jun)  
FL Publishes Results of PIP Data Call (Jun)  
FL Ranks 15th in World/State Premium Comparison (Mar)  
FL Reduces Citizens 2005 Emergency Assessment (Jun)

FL Re-Launches Homeowners Rate Comparison Site (Sep)  
FL Releases 2010 Annual Report (Jun)  
FL Releases 2010 Workers' Compensation Annual Report (Mar)  
FL Resurrects WC Attorneys' Fee Issue (Jun)  
FL Revises Requirements for Actuarial Memorandums (Dec)  
FL Senate Sinkhole Report Addresses Potential Coverage Solutions (Mar)  
FL Sets Cat Fund Maximums for the 2011 Contract Year (Mar)  
FL Sets Deadline for Limited Apportionment Company Filing (Mar)  
FL Sets New Definitions of Losses Reimbursable Under FHCF (Sep)  
FL Sets Public Records Pricing Schedule (Jun)  
FL Sets Standards of Licensee Certifications in Marketing (Dec)  
FL Withdraws Proposed Unlawful Inducement Rules (Mar)  
GA Asks for Premium Leniency due to Winter Storm (Mar)  
GA Elects Hudgens as Commissioner (Mar)  
GA Establishes New Requirements for Actuarial Opinions (Mar)  
GA Issues Directive Regarding April Tornadoes (Jun)  
GA Provides Guidance on NRRRA Implementation (Dec)  
GA Requires EFT for Domestic Companies (Mar)  
GA Requires Notice on Certificates of Insurance (Mar)  
GA Rescinds Restriction on Most-Favored-Nations Clauses (Jun)  
GA Supreme Court Defines 'Occurrence' in CGL Policy (Jun)  
GA Withdraws Diminished Value Directive (Mar)  
GAO Cites Consumer Protection Issues (Mar)  
GAO Reviews Issues in PPACA's Medical Loss Ratio Rules (Dec)  
GAO Reviews Mutual Fund Advertising (Sep)  
GAO Summarizes Oversight Capability for Health Insurance (Sep)  
General Election Gives Prime Minister Harper Conservative Majority (Jun)  
Great Lakes was First AICP Chapter (Mar)  
HI Calls for Annual Vehicle Premiums (Sep)  
HI Implements Federal Nonadmitted and Reinsurance Reform Act (Dec)  
HI Issues Training Requirements for Annuity Producers (Sep, Dec)  
HI Publishes Annual List of Motor Vehicle Insurers (Jun)  
HI Requires Fingerprints for Producer License Applicants (Jun)  
HI Requires Homeowner Insurers to Submit New Rate Filings (Sep)  
HITECH Act Overview (Sep)  
IA Issues Bulletin on Stranger-Originated Annuity Transactions (Sep)  
ID Adopts Comprehensive Use of 'Producer' (Jun)  
ID Amends Idaho Health Carrier External Review Act (Sep)  
ID Announces New Deputy Director (Sep)  
ID Clarifies Immunization Assessment Board Authority (Jun)  
ID Defines Value-Added Services (Sep)  
ID Sets Rules on Cash Surrender Benefits (Sep)  
IL Requires Arbitration of Certain Auto Subrogation Claims (Sep)  
ID Revises Idaho Health Carrier External Review Act (Jun)  
ID Revises ID Surplus Lines Law (Jun)  
Identifying Triggers for MMSEA Section 111 Reporting (Dec)  
IIPRC Adds Four States (Sep)  
IL Amends Landlord and Tenant Act (Sep)  
IL Bars Insurers from Refusing to Cover Volunteer Drivers (Sep)  
IL Enacts Civil Union Act (Mar)  
IN Enacts Surplus Lines Insurance Compact (Jun)

IL Enacts the Taxpayer Accountability and Budget Stabilization Act (Mar)  
IL Explains Changes to Health Carrier External Review Act (Sep)  
IL Increases Liability Insurance Requirements for Certain Vehicles (Sep)  
IL Sets Rate Guidelines for Medical Professional Liability Coverage (Jun)  
IN Amends Rate Discrimination Law (Jun)  
IN Amends Rules for Residential Policy Cancellation Notices (Jun)  
IN Bans Texting While Driving (Jun)  
IN Enacts Insurance Omnibus Bill (Jun)  
IN Revises Registry of Previously Uninsured Motorists (Jun)  
IN Sets Standards for Producers Selling Annuity Products (Sep)  
IRES Honors AICP Member Eric Nordman (Sep)  
IRS Publishes Retirement News for Employers (Dec)  
KS Enacts 'No Pay, No Play' Bill (Jun)  
KS Enacts Changes to Workers' Compensation Laws (Jun)  
KS Enacts Transportation Safety Bill (Jun)  
KS Restricts Accident Response Service Fees (Jun)  
L&H Compliance Challenges (Sep)  
LA Allows Electronic Policy Delivery (Sep)  
LA Amends Unearned Premium Refund Requirements (Sep)  
LA Amends Workers' Compensation Second Injury Fund (Sep)  
LA Considers Requirement for Release of Claims Data (Jun)  
LA Exempts Some Policies from Premium Refunds (Sep)  
LA Issues Anti-Fraud Filing Guidelines for All Insurers (Mar)  
LA Requires Disclosures for Prescription Drug Coverage (Sep)  
LA Restricts Medical Payment Reimbursements (Sep)  
LA Revises Financial Responsibility Law (Sep)  
Leslie Krier Honored by IRES Foundation (Jun)  
MA Updates Continuing Ed Requirements for Resident Producers (Sep)  
Membership Corner: Anne Aponte (Jun)  
Membership Corner: Bill Boyce (Jun)  
Membership Corner: Bri Dahl (Sep)  
Membership Corner: Connie Doud (Sep)  
Membership Corner: Jennifer Franz (Mar)  
Membership Corner: Carol Heard (Dec)  
Membership Corner: Kate Imparato (Jun)  
Membership Corner: Steve LeHew (Sep)  
Membership Corner: Chuck McAuley (Dec)  
Membership Corner: Nan Myers (Jun)  
Membership Corner: Kathryn H. Rowan (Sep)  
Membership Corner: Peggy Schwartz (Sep)  
Membership Corner: Jeanette Slabaugh (Dec)  
Membership Corner: Leanna "Lea" Stokes (Jun)  
Membership Corner: Chris Throckmorton (Jun)  
MD Adopts Child Only Policy Regulation (Jun)  
MD Adopts NAIC Regulation on Annuity Transactions (Jun)  
MD Adopts Universal Life Standards (Mar)  
MD Allows for Examination of Rate Filings by Actuarial Consultants (Jun)  
MD Amends Suitability in Annuity Transactions Requirements (Dec)  
MD Answers Questions Regarding Grandfathered Health Plans (Mar)  
MD Expands Prohibited Coverage Health Insurance Benefits (Dec)  
MD Modifies Draft Regulation on Nonpreferred Providers (Sep)

MD Prohibits Use of Discretionary Clauses (Dec)  
MD Reiterates Personal Injury Protection Rules (Sep)  
MD Reminds Auto Insurers of Premium Notice Requirements (Sep)  
MD Requests Disaster Contact Information (Mar)  
MD Revises Health Insurance Benefits for Hearing Aids (Dec)  
MD Revises Life and Annuities Disclosure Requirement (Jun)  
MD Revises Medicare Supplement Regulations (Mar)  
MD Revises Rules for Small Employer Group Health (Jun)  
MD Updates Health Regulations (Mar)  
ME Abolishes Independent Producer License (Sep)  
ME Establishes Standards for Retained Asset Accounts (Mar)  
ME Permits License Renewals Online via NIPR (Dec)  
ME Revises Standards for Producer Licensing (Dec)  
MI to Require Reporting of Personal Auto Information (Sep)  
Mid-Atlantic Chapter Sponsors Webinar on Unclaimed Property (Jun)  
MO Addresses Stabilization of Personal Lines Renewal Policies (Mar)  
MS Addresses Dental Insurers' Claims (Jun)  
MS Creates Windstorm Underwriting Association (Jun)  
MS Explains Non-Admitted Insurance Statutes (Jun)  
MS Explains Use of Geographic Information for Rating Purposes (Jun)  
MS Issues Premium Moratorium for Storm Victims (Jun)  
MS Joins Nonadmitted Insurance Multistate Agreement (Sep)  
MS Outlines Submission Requirements for Health Insurance Rate Hikes (Sep)  
MS Repeals Agent Licensing Regulations (Dec)  
MS Requires WC Safety Program Filings (Jun)  
MT Proposes Insurance Bills (Mar)  
MT Sets Procedure for Transferring Book of Business (Jun)  
NAIC Urges Preservation of Consumer Access to Agents and Brokers (Dec)  
National Mine Map Registry Has Search Capability (Dec)  
NB Requires Annual Reporting of Company Contact Information (Mar)  
NB Bars Deductibles on DCPB Coverage for Commercial Policies (Jun)  
NB Surveys Insurers on Insurance Premium Finance Fees (Sep)  
NC Activates Disaster Mediation Program (Jun)  
NC Addresses Licenses Cancelled for Non-payment (Sep)  
NC Announces Surplus Lines License Renewals (Sep)  
NC Establishes Long-Term Care Partnership Program (Jun)  
NC Releases Disaster Declaration (Jun)  
NC Requires Annual Statements for Premium Finance Companies (Mar)  
NC Requires Electronic Applications for Designated Adjusters (Sep)  
NC Requires Licensee E-mail Addresses (Mar)  
NC Sets Procedures on License Cancellations (Mar)  
NE Increases Title Fees (Dec)  
Networking for Introverts—Walking the Line (Mar)  
Networking Opportunity Offered in Montreal (Mar)  
New Pilot Project Will Enhance Public Access to Federal Court Opinions (Jun)  
NJ Addresses Authorizations, Reimbursement for Medical Services (Jun)  
NH Adopts Retained Asset Account Standards (Mar)  
NH Approves NCCI Advisory Loss Costs (Dec)  
NH Clarifies PPACA External Review Requirements (Dec)  
NJ Amends Public Adjuster Law (Sep)  
NJ to Bar Selective Marketing of Stop Loss Coverage (Dec)

NJ Condenses Ad Requirements for Specified Disease Coverage (Mar)  
NJ Explains Benefit Assignments Under Managed Care Plans (Mar)  
NJ Issues Alternate Rate for Long-Term Care, Individual Health Plans (Mar)  
NJ Joins Interstate Insurance Product Regulation Compact (Mar)  
NJ Provides Guidance on False Advertisements and Defamation (Jun)  
NJ Provides Guidance on Rebates and Inducements (Dec)  
NJ Reminds Industry of Advertising Laws (Mar)  
NJ Removes Filing Requirement for Limited Death Benefit Ads (Mar)  
NJ Revises Application to Appeal a Claim Determination (Mar)  
NJ Revises Health Care Quality Act (Jun)  
NJ Revises Language Regarding Persons with Disabilities (Mar)  
NJ Revises Life Insurance Advertising Requirements (Sep)  
NJ Revises Life Valuation Standards (Mar)  
NJ Revises Retained Asset Accounts Disclosure Requirements (Mar)  
NJ Revises Small Employer Health Benefit Plans (Mar)  
NM Defines Certificate of Insurance Requirements (Mar)  
NM Issues Medical Loss Ratio Rules (Jun)  
NM Issues P&C Filing Schedule (Jun)  
NM Issues Requirements for Renewal of Safety Bonus Programs (Dec)  
NM Makes Catastrophe Declaration (Mar)  
NM Prohibits Inducements for Insurance Quotes (Mar)  
NM Reduces Credit Life Insurance Premiums (Sep)  
NM Updates Health Insurance Card Requirements (Jun)  
NNRA Regulatory Changes (Sep)  
NS Announces Auto Insurance Changes (Dec)  
NS Initiates Auto Insurance Review (Jun)  
NS Introduces New Pension Benefits Act (Dec)  
NV Appoints Kipper as Insurance Commissioner (Dec)  
NV Expands Insurance Market Report (Jun)  
NV Issues Medical Professional Liability Reporting Requirements (Sep)  
NV Launches Health Rate Review (Dec)  
NV Makes SERFF and EFT Mandatory for P&C Companies (Mar)  
NV Offers Exception to Use of Credit Information (Dec)  
NV Provides Policy Affidavits for Producers (Jun)  
NV Publishes Consumer Resource for Home, Auto Insurance (Dec)  
NV Relocates Carson City Office (Jun)  
NV Requires Health Claim Information for Policyholders (Mar)  
NV Sets Eligibility for Consolidated Insurance Programs (Sep)  
NY Clarifies Applicability of Compensation Disclosure Regulation (Mar)  
NY Debuts Modernization Initiative (Mar)  
NV Defines Rules for Industrial Insurance Appeals Panel (Sep)  
NY Holds Webinar on P&C Rate and Form Filings (Dec)  
NY Implements Online Premium Tax (Sep)  
NY Posts Filing Guidelines for Health Insurers (Mar)  
NY Provides for No-Fault Intoxication Coverage (Mar)  
NY Provides Guidance on SSA Cross Checks (Dec)  
NY Requires Reports on Unpaid Death Benefits (Sep)  
NY Uses OPTins for Filings and Payments (Jun)  
OH Appoints New Insurance Department Director (Mar)  
OK Limits Recovery for Uninsured Accident Victims (Sep)  
OK Proposes Administrative Code Changes (Mar)

OK Revises Workers' Compensation Code (Sep)  
ON Bulletin Updates Indexation Percentages (Mar)  
ON Newsletter Updates Automobile Insurance Changes (Sep)  
ON Requires Mandatory Electronic Filings for Auto Insurance (Jun)  
ON Revises Dispute Resolution Guide and Forms (Sep)  
ON Revises Guideline on Health Claims for Auto Insurance (Dec)  
OR Insurance Administrator Accepts Federal Post (Dec)  
OR Insurance Administrator Named to NIPR Board (Sep)  
OR Issues Summer Newsletter (Sep)  
OR Modifies Regence BC/BS Rate Increase (Sep)  
OR Opposes NAIC Resolution on Medical Loss Ratios (Dec)  
OR Sets Deadlines for Commercial Loss Runs (Mar)  
OSFI Publishes New InfoPensions Newsletter (Dec)  
OSFI Requires Earthquake Reporting (Mar)  
PA Increases Accident Surcharge Threshold (Mar)  
PA Provides Examples of Areas of Concern in Actuarial Reviews (Jun)  
PA Revises 2001 CSO Mortality Table Regulation (Jun)  
PA Revises Valuation of Life Insurance Regulation (Jun)  
QC Publishes Guideline for Financial Services (Dec)  
QC Publishes Guideline on Stress Testing (Dec)  
Reflections of an AICP Pioneer (Dec)  
RI Adds Sales Tax to Total Loss Calculations (Sep)  
RI Moves to Mandatory Use of NIPR for Company Adjusters (Dec)  
RI Revises Producer Training Requirements (Sep)  
SC Announces Online Surplus Line Broker Tax Submission System (Jun)  
SC Establishes New A&H Rate Filing Procedures (Sep)  
SC Establishes New Procedures for CMS Rate Filings (Dec)  
SC Issues Notice of Tentative Accident and Health Rates (Sep)  
SC Issues Notice of Tentative Credit A&H Rates (Sep)  
SC Issues Notice of Tentative Credit Property Insurance Rates (Sep)  
SC Mandates Use of SERFF (Dec)  
SC Provides Compliance with PPACA External Review Requirements (Sep)  
SC Sets Maximum Autism Spectrum Disorder Benefit (Dec)  
SC Stresses Rules on Premium Finance Companies (Sep)  
Social Media and Insurance Regulation (Jun)  
Social Media: The Times, They are a-Changin' (Dec)  
TN Files Emergency Rule in Response to PPACA (Dec)  
TN Requires Cancellation/Nonrenewal Suspension (Jun)  
TN Requires Notice of Provider Receipt of TennCare Payments (Sep)  
TN Revises Captive Insurance Law (Sep)  
TX Addresses WC Networks, Health Care Reimbursement (Mar)  
TX Adds Rules for Certificates of Insurance (Sep)  
TX Adopts Pharmacy Closed Formulary Rule (Mar)  
TX Amends Automobile Burglary and Theft Prevention Provisions (Sep)  
TX Amends Rules for Processing WC Medical Bills (Mar)  
TX Amends WC Act on Judicial Review (Sep)  
TX Amends Windstorm Insurance Association (TWIA) Code Provisions (Sep)  
TX Bill Would Allow Coverage for Abortions (Mar)  
TX Considers Coverage Requirement for HIV and AIDS Testing (Mar)  
TX Considers Supplemental Cancer Screening Coverage (Mar)  
TX Considers 20-Day Rescission Period for Annuity Contracts (Mar)



TX to Establish Procedure for WC Income Benefits Payments (Sep)  
TX Extends Workers' Compensation Division Duties (Sep)  
TX Issues Amendment on Designated Doctor Scheduling (Mar)  
TX Proposes Amendment on Prepaid Funeral Contracts (Dec)  
TX Requires WC Case Manager Certification (Mar)  
TX Revamps Guaranty Association (Jun)  
TX Revises Insurance Division Duties (Sep)  
TX Revises Requirement for a Coverage Reduction Notice (Sep)  
TX Sets Deadline for WC Claims Information (Sep)  
TX Sets New Rules for UM/UIM Coverage (Sep)  
Unraveling the Myths About Anti-Fraud Training (Dec)  
USDA Launches Pilot Insurance Program for Apiculture (Mar)  
UT Addresses Premium Finance Agreements (Jun)  
UT Appoints Deputy Assistant Commissioners (Dec)  
UT Clarifies Definition of Inducements for Insurance Sales (Dec)  
UT Enacts Laws on Certificates of Insurance, Taxation of Surplus Lines (Dec)  
UT Interprets Rebates & Inducements for Insurers (Mar)  
UT Issues Rule on Dependant Coverage to Age 26 (Mar)  
UT Issues Surrender Charge Schedules for Certain Annuities (Jun)  
UT Provides Guidance on Health Insurance Exchange (Jun)  
VA Establishes Rules on Life Insurance Marketing Practices (Sep)  
VA Outlines Use of Retained Asset Accounts (Sep)  
VA Requires Guaranty Association Notice (Mar)  
VA Revises Continuation and Conversion of Coverage Requirements (Mar)  
VA Specifies HMO Mental Health and Substance Use Disorder Services (Mar)  
VA Updates Definitions for Health Maintenance Organizations (Dec)  
VT Names Susan Donegan as Deputy Commissioner of Insurance (Mar)  
VT Reminds Insurers to Pay Interest on Life Insurance Death Claims (Mar)  
VT Sets Consumer Protection Standards for Securities, Insurance (Dec)  
VT Sets New Rules for P&C Rate and Form Filings (Jun)  
VT Sets Standards for Adjusting Total Loss Claims (Sep)  
WA Adopts 2010 CSO Mortality Tables (Sep)  
WA Creates Web Page for 2011 Legislative Agenda (Mar)  
WA Establishes Long Term Care Partnership Program (Dec)  
WA Issues Title Insurance Rate Changes (Sep)  
WA Requires Fingerprints for New Resident Licenses (Sep)  
WA Revises Laws to Reflect PPACA Implementation (Jun)  
Western Chapter Holds E-Day in Arizona (Dec)  
WI Adopts Regulations on Readability, Access Requirements (Mar)  
WI Appoints New Insurance Officials (Mar)  
WI Legislature Approves Tort Reform (Mar)  
WI Reaffirms Non-filing of Surplus Lines Forms (Sep)  
WV Offers Guidance on Workers' Comp Claims (Dec)  
MI Summarizes New Law on Motor Vehicle Policies (Sep)  
Workers' Compensation Issues (Sep)